## **Policy Information**

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## **Staff Development & Operationsl Principles**

Policy # 1430, 4.3

## **POLICY**

1995 1430

By-Laws

## SUBJECT: STAFF DEVELOPMENT & OPERATIONAL PRINCIPLES

The Board of Cooperative Education Services, as a service provider, hereby commits itself and the entire service organization, to constructing its operations and developmental activities upon the following principles. It is the intent of the BOCES:

- 1. To identify the needs of its users, and to attempt in all ways, at all times, to attain maximum customer satisfaction,
- 2. To place a renewed emphasis upon renewed and effective communications and communications systems,
- 3. To continually improve the standards and measures upon which the organization functions, and to increasingly rely on such standards and measures,
- 4. To commit itself to ongoing training of all persons in the organization,
- 5. To assure that senior management provides constant and positive support and direction for the organization,
- 6. That decisions are made with appropriate involvement at all levels of the organization of persons responsible for carrying out such decisions,
- 7. That the importance of appropriate reward and recognition systems for performance be integrated into the operations of the organization, and
- 8. That its commitment to these principles shall be long-term in nature.

Board Approved 4/21/92 2/2/94 7/18/95

Adoption Date: 4/21/1992, Revised: 2/2/1994; 07/18/1995 1000 - By-Laws